

Dear Chairman Pai,

I am in favor of keeping the 2015 Net Neutrality rules and its legal footing (Title II of the Communications Act of 1934) to ensure that Internet Service Providers (ISPs) like Comcast, AT&T, Charter Spectrum, Verizon, and Cox don't discriminate in favor or against certain Internet content and services amidst dozens of other negative behaviors.

I am a 36-year-old IT Engineer that came to learn English in Fall 1999 and then pursue my University education here. I have been tinkering with technology since I was 8 or 9 years old and seen the evolution of all that such entails in my home country in South America and this marvelous one known as the United States of America. I work for Level 3 Communications (soon to become CenturyLink), which as you may or may not know handles a significant percentage of the Global Internet traffic through our Backbone infrastructure that delivers Netflix, Apple Music, Vonage, LTE for certain wireless carriers, some ISPs, and much more. Before Net Neutrality and other regulations, I may or may not be aware of, I remember Comcast becoming rivals with Netflix from the time the latter launched its streaming service. I recall online video gaming, legal downloads or media servers being wrongfully throttled. The fact WE, the consumers, became empowered since 2015 by the FCC to freely use the everything super highway named World Wide Web without worrying companies creating "HOV lanes" or "private lanes" so their special interest are better served over 2 million Apps for Apple iOS devices and approx. 3 million for Android-OS devices. Why? Because Net Neutrality has, among many positive things, allow so many people make money to either thrive going from poor to middle class or middle upper or even new billionaires by starting companies such as Pandora (Tim Westergren), iCracked (AJ Forsythe), Getaround (Jessica Scorpio), Teespring (Walker Williams), Instagram (Kevin Systrom & Mike Krieger), Twitter (Evan Williams, Jack Dorsey, Noah Glass, Biz Stone), Uber (Travis Kalanick), TrueBill (Yahya Mokhtarzada), NerdWallet (Tim Chen), Snapchat (Evan Siegel & Bobby Murphy) and Tilt (James Beshara). Additionally, Net Neutrality has helped the poorest poor to the richest rich to equally use the Internet to stay connected with their children, friends, co-workers, make new friends, learn about remote cultures or their favorite celebrities, laugh everyday with Memes, stimulate domestic and foreign economies, get facts about any question that pops in their head (my 3 nephews and 1 niece Google EVERYTHING instead of guessing or learning from potential myths), prevent suicides, recover lost property (i.e. Smart homes), aid law enforcement agencies capture criminals/terrorist, assist holding citizens, military and politicians accountable for their actions or equally praising them, give more time to new parents (i.e. Smart baby monitors), blow up some steam via video games instead of drugs or gangs or other negative behavior.

Random yet relevant thoughts: If I were a Founding Father that time travels to 2017 to interpret the Constitution on matters of the Internet, I would most certainly continue to empower the FCC/Federal Government to do what is right for the consumers, what is right for the people that penny by penny contribute to the HUGE salaries of Corporate Executives down to the most entry-level employee plus all the relevant physical and logical infrastructure.

Now, can all ISPs build a better faster infrastructure? Yes, especially in very rural areas where pulling miles of fiber is NOT cost effective but for that you have the power to expand Net Neutrality so that some recent statistics sadly claiming 58% of Americans have access to either zero or one broadband ISP, and 87% have access to just two. Personally, I live in a well-established neighborhood in one of the

best areas of Atlanta and for whatever reasons, I ONLY have two choices for Broadband Internet under the FCC definition (25Mbps up and 3 down, if I recall correctly): Slow and outdated ADSL or Comcast. However, Google Fiber is expanding near my area but that project obviously started after Net Neutrality. On that note and some unwritten ones, I strongly suggest you and the FCC in general must have a healthy debate with at least some of the brightest tech minds in the U.S. such as Vincent Cerf, Bob Kahn, Bill Gates, Sergey Brin, Larry Page, Elon Musk, Mark Zuckerberg , Jeff Bezos and Tim Cook.

What do I want from you/FCC? The continuation of being tasked by law to oversee communications networks, the most important network of our lifetimes. Your role must include ensuring that consumers are protected from, among other things, invasions of their privacy, fraudulent billing (CenturyLink is recently in legal trouble for doing so with regulation, imagine what they'll get away without!!) And price gouging by our broadband providers. If the FCC is left without authority over broadband ISPs, Comcast could double its prices overnight, and there wouldn't be anything the FCC or any other agency could do about it. I'm a witness to that years ago when they had the upper hand on most anything.

Some additional concerns I have are: 1) Would I suffer a financial penalty? If I engage in a contract to reduce pricing and increase their retention metrics, yes...yes I would 2) Would I have to buy new equipment? If I switch from Cable-based internet to ADSL or Fiber or Satellite, yes 3) Would I have to take a day or two off from work waiting for installation? No but that's because I am tech savvy but my parents are not and per my life long observation –plus had worked at Best Buy for 5+ years-- most consumers aren't either thus changing the answer to YES, they would if I were to speak on their behalf.

Now sir, honestly the fact you were once an attorney for Verizon Communications (2001-03) vastly concerns me, however, I am hopeful you will have an unbiased and non-partisan mind as well as a clear conscience during and after deciding what will shape the future of THE ABSOLUTE MOST important technology we have nowadays; The Internet. Want proof? Look no further than asking your wife but more importantly your two children and anybody born after, say 1980, how their lives will change if the Internet suddenly went into full outage for seven days & NO governmental entity was there to protect their rights or investigate culprits or get financially compensated w/o hassle, for instance. Additionally, the 3-min video in URL below taken from Apple Inc's WWDC 2017 intro satirically yet somewhat realistically visualizes what would happen if mobile Apps went offline.

<https://youtu.be/dFsM3iHY3q4>